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Nguyen Thi Ngoc Bich is a PhD, senior lecturer and consultant of VNU, University of Education, with responsibility for implementing teaching and learning renovation in teacher training and management, and a former Chair of Department of Research and International Relations at the University of Education, Vietnam National University, Ha Noi (VNU). Her qualifications include a Master of International Studies and a PhD in Educational Policy and Management (majoring in higher education) from the University of Oregon, Eugene, USA. Her research interests focus on excellence in teacher education, professional development, teacher identity, instructional leadership, learning strategies, effective change management in education. Her consultancies relate mainly to teacher professional development, school education quality assurance, classroom assessment, instructional leadership, policy evaluation and educational equity for disadvantaged students which are World Bank (WB), Asian Development Bank (ADB)-Ministry of Education and Training (MOET) funded projects.